



TOTAL CARE PLANS (TCP)

Guaranteed AV Protection & Support

Your AV technology deserves more than just a standard warranty. Whether you're a home user investing in a big screen TV, a theatre setup, or a business managing mission-critical conference rooms, Videopro's Total Care Plans (TCP) provide seamless protection, priority support, and peace of mind beyond the point of purchase.

We don't just sell you technology - we stand behind it. From repairs and replacements to fast-track servicing and expert technical help, we make sure your AV keeps working - the way it should.

Why Choose Videopro Total Care Plans?

Deal Directly With AV Experts
Fast Repairs and Replacements
Free Return Shipping and Delivery
Loan Products Available

Priority Technical Support
Transferable Protection
White-Glove Installation (Coming Soon)
Accidental Damage Protection (Optional Add-on)

Flexible Cover Options

Standard Cover

Expert in-house support, free returns, product replacement guarantee, transferable cover.

Premium Cover

Everything in Standard, plus white-glove installation (coming soon) and optional accidental damage protection.

Without Total Care Protection, You Risk:

- Being without your technology for weeks during lengthy third-party insurance claims.
- Paying hundreds (or thousands) in out-of-pocket repair or replacement costs.
- Facing event or meeting disruptions without backup solutions.
- Having no guarantee that repairs will be prioritised - or even accepted.
- Stressful, time-consuming battles with external vendors who don't know your systems.

What Sets Our Total Care Plan Apart?

- Fast-Track Repairs & Replacement Timelines
- Loan Equipment When Service Delays Occur
- Direct Contact With AV Technicians, Not Insurance Agents
- Priority Escalation & Service Management
- Available For Both Residential & Business Customers

How It Works

1. Choose Your Protection Plan
2. Register Your Product
3. Enjoy Ongoing Peace of Mind

Ready to protect your AV investment?

Protect your technology from disruption, downtime and disappointment. Get the confidence you deserve - backed by the AV experts trusted by Australia's top brands and families alike.

[Contact Us To Learn More](#)